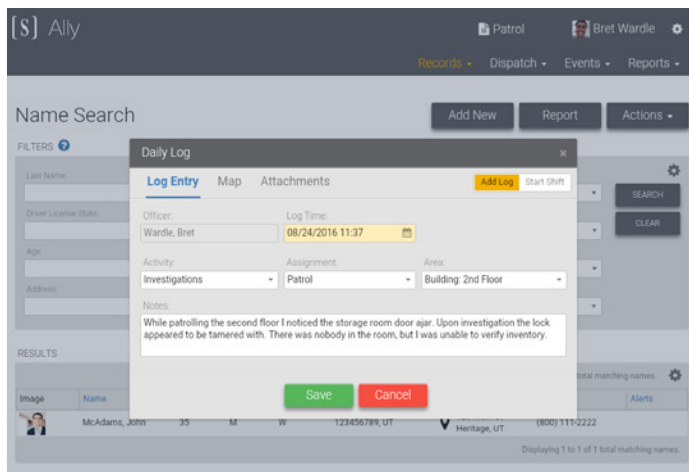# ALLY

**MOTOROLA**
*SOLUTIONS*

# COMPREHENSIVE SECURITY MANAGEMENT IN THE CLOUD

Ally draws on more than 30 years of law enforcement software innovation to deliver an integrated, cloud-based software package with policing dispatch, workflow, and analytics capabilities to the security industry.

## COMPLETE DATA INTEGRATION

Ally enables personnel to make better use of the information they collect by storing all security data in one centralized database and providing complete data integration throughout the entire system. All of your organization's data can be easily searched using keywords, giving your dispatch and response personnel quick and easy access to critical information on location, complainants, vehicles, and more. Master files such as name, vehicle, and premises records can be easily connected to one another and to incident-based records such as break-ins or maintenance. This results in comprehensive reports that include  comments, timestamps, and other critical data. In Ally, data seamlessly flows from the dispatching screens to the incident management screens, making it easy for all personnel to have access to up-to-date information. Dispatchers can keep all pertinent call information on one record instead of manually creating multiple logs to house data, and personnel can pull up a single log and see the entire call history.



Ally's incident management functionality allows your personnel to create daily logs that list the date and time of their activities, as well as any associated notes, from any web-enabled device.

## MOBILE ACCESS

The web-based nature of Ally means that your personnel can access the entire software package anywhere and at any time, using any device with an internet connection. This feature allows employees to both enter and access data while away from their computers, using devices such as laptops, tablets, and smartphones, which eliminates unnecessary trips back to the office. Personnel are able to retrieve important call information from the field and file reports while the details of the incidents are still fresh in their minds, resulting in higher quality data for your organization.
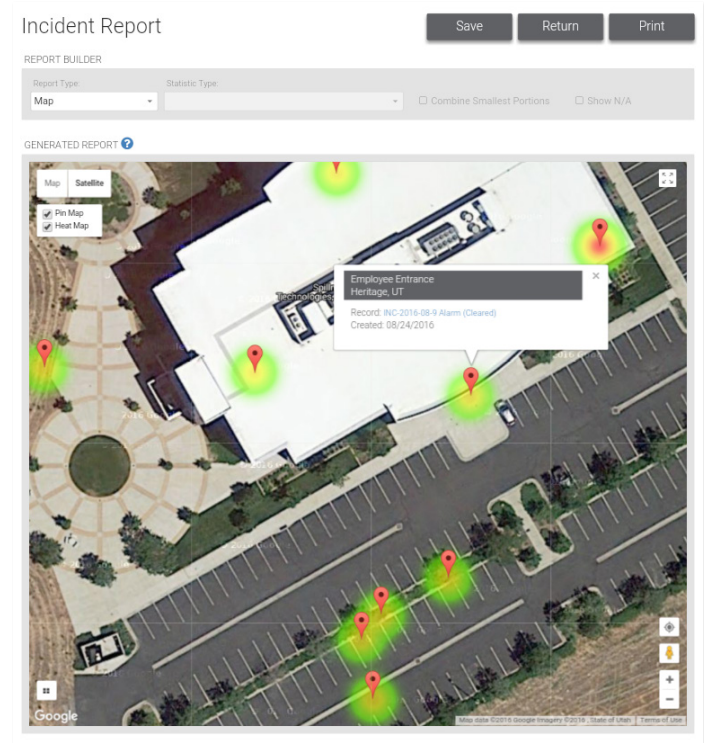


Using Ally's mapping capabilities, personnel can visually track trends in incident locations throughout their secured facilities. All maps within the Ally system are also integrated with Google Maps, which provides your users with added functionality and ease of use.

## ACCURATE DATA CAPTURE AND REPORTING

Your personnel can collect data and complete accurate reports using Ally's Incidents page, which includes numerous required and optional fields. Certain field requirements can be customized by system administrators so that every record contains all of the data necessary to meet the needs of your organization. Ally's dynamic built-in analytics feature allows personnel and administrators to run a variety of reports, such as Daily Activity Reports, and easily summarize the data in your system. That information can then be used to identify trends, adjust responses, and report to your clientele.



Ally allows your users to make the most of their records by attaching an unlimited number of images, documents, audio files, and video files to incident records and log entries.

## INTUITIVE, USER-FRIENDLY DESIGN

Ally users can easily navigate each screen's simple layout, which was designed for users with little or no software experience. The system's intuitive user experience helps decrease the amount of time and money your organization will spend on training new personnel, and the mobile responsive nature of the website makes using Ally a smooth experience on any device. Your users can also utilize the Night Mode feature for safety and comfort while in dark areas or on night shifts.

## VENDOR-MAINTAINED SOFTWARE

Because the Ally platform is web-based, the physical servers that house your organization's data are stored and backed up on redundant servers in multiple secure locations, following the same critical security standards enjoyed by law enforcement. Secure access to Ally records is achieved by logging into the software using an internet browser. Spillman also maintains and updates the user interface, releases regular updates, and provides technical support to customers. This method provides your organization with state-of-the-art technology while eliminating the need to maintain physical databases or keep in-house IT personnel.

## CLIENT AND CONTACT MANAGEMENT

Ally's Client feature gives you a place to store important information about your organization's clients or multiple site locations. With this feature, your personnel can add sites that are associated with the client, as well as individual contacts for the client or the sites. Administrators have access to valid contact information all in one location and the ability to set up an email notification system to simplify emailing processes. If your organization frequents multiple locations, Ally's Client feature will help you connect all of those locations together in one place, streamlining your data entry processes.



With Ally's Contacts feature, you can quickly view all contacts associated with a client, as well as their phone numbers and email addresses. Administrators can also select whether or not each contact should receive email notifications when certain events happen.

# ALLY

## CALL MANAGEMENT

Ally's comprehensive online dispatch system allows call takers to effectively manage information from multiple calls. Your dispatchers can quickly navigate through all important call data for both pending and active calls in one location and provide up-to-date call information to responding field personnel, increasing safety and efficiency. In addition, Ally also features quick commands, or hot keys, which allow users to create calls, save calls, and update a unit's status using quick keystrokes.
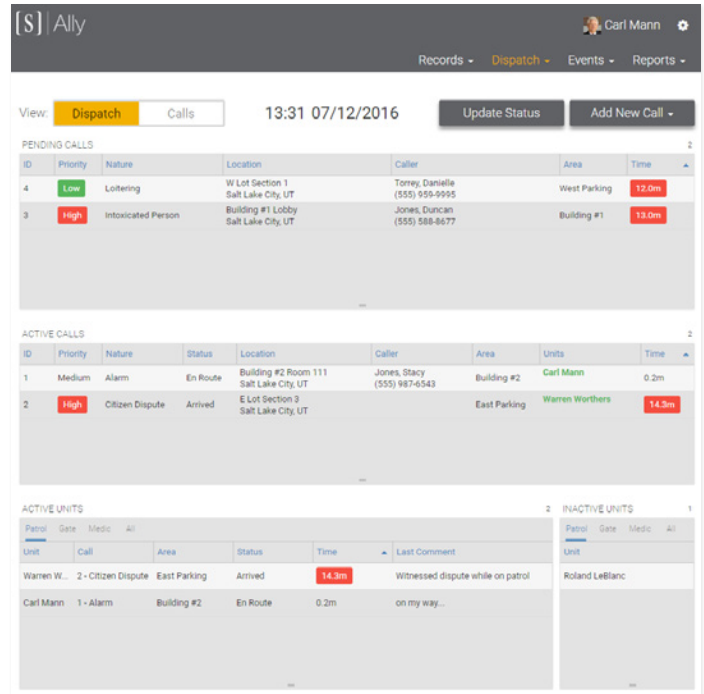
Personnel can use Ally's dispatch management to quickly and efficiently manage all incoming calls and create new calls.

## ABOUT ALLY

Spillman Technologies' web-based product, Ally, provides cutting-edge, affordable software for records and dispatch management. As a Software-as-a-Service (SaaS) product, Ally enables customers to access their data from any device with an Internet connection without the hassle of maintaining servers or updating software.

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